

# Medical Care Coverage



## A. Hospital Care received at a Hospital

This is when you are admitted to a hospital. The hospital care you receive while you are in the hospital is covered by Hillsborough HealthCare. The only exception is psychiatric hospital care, which is not covered.



## B. Specialty Physician Care

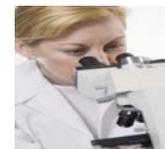
Specialty Physician Care, like when your doctor wants you to see a Cardiologist is covered by Hillsborough HealthCare, but **you must have a referral** from your assigned Primary Care Physician (PCP).



## C. Outpatient Clinic Visits

These are Outpatient Clinic Visits and are generally covered by Hillsborough HealthCare. These may include your doctor visits for:

- Preventative care and routine checkups to help keep you well.
- Treatment when you are sick.
- Doctor ordered Laboratory, x-ray and other routine diagnostic tests.
- Doctor ordered Medical Equipment like Wheelchairs, supplies, home health care and oxygen services.
- To arrange for you to see a specialist when necessary.
- Arrange for you to receive outpatient therapies such as physical/occupational/speech therapies, wound care, cardiac therapy, and pulmonary therapy.



## D. Laboratory and X-ray services

Laboratory and X-ray services ordered by your Doctor as part of your outpatient care are covered by the Hillsborough HealthCare. You must use the Laboratory and X-ray facilities assigned to your network.



### **E. Dental Services**

Only emergency care necessary to pull a tooth is covered. No referral is required. You can Walk-in since no appointment is required. A referral by a Dentist at one the Hillsborough HealthCare designated dental clinics are required to be seen by the oral surgeon.



### **F. Medications**

Medications are covered. You can obtain your medications from all contracted Pharmacies in Hillsborough County and other independent pharmacies. Ask your worker for the pharmacy that's most convenient for you. Check your Hillsborough Member HealthCare card for your co-pay.



### **G. Physical Therapy, Speech Therapy, and Occupational Therapy**

Therapy Services ordered by your Doctor as part of your outpatient clinic visits are covered by Hillsborough HealthCare. Your Doctor must refer you to the appropriate facility.



### **H. Medical Equipment and Medical Supplies**

Medical Equipment such as a Wheelchair or Crutches, and Oxygen or other medical supplies ordered by your Doctor as part of your outpatient clinic visit are covered by Hillsborough HealthCare.



### **I. Orthotics and Prosthetics**

Specific medical support such as special shoes, artificial legs and arms ordered by your Doctor as part of your outpatient visit are covered by Hillsborough HealthCare. Once you are approved for this special support, you will be contacted for a fitting.



### **J. Home Health Care**

Your Primary Care Physician or Specialist may feel you need some assistance while you are in the home after you have been in a hospital. If you need this additional help, a nurse will call you prior to the first home visit to let you know when they will be coming out to see you.



### **K. Skilled Nursing/Rehabilitation Services**

Your Primary Care Physician or Specialist may feel you need some assistance after you have been in a hospital before you can return home and may place you in a skilled nursing facility or rehabilitation facility. Hillsborough HealthCare will only cover 45 days from the effective date you are admitted to the facility.



### **L. Emergency Medical Care**

Emergency Medical Care is covered by Hillsborough HealthCare Plan when utilized for real emergency situations. You should always let your Primary Care Physician (PCP) know when you have gone to an Emergency Room.



## **10. When Do I need a Referral?**

You must have a referral from your assigned Primary Care Physician (PCP) before you can be seen by a specialist such as a Cardiologist. If you do not have a referral, Hillsborough HealthCare will not pay for your visit. So it is important that you always go to your assigned Primary Care Physician (PCP) for any of your healthcare needs.